How We Use Your Information

Privacy Notice for Parents

- Key Information -

This notice contains the key information about how and why we collect your personal data and what we do with that information. Personal data is information which is about you and from which you can be identified (either directly or indirectly). For example, information about your family circumstances, your financial information and photographs of you.

We strongly recommend reading the full version of our Parent Privacy Notice which is published on the School's website and can be found here. You can also obtain a copy of the full privacy notice by contacting the School by email reception@cranleigh.org, by telephone on 01483 273666 or by post at Cranleigh School, Horseshoe Lane, Cranleigh, Surrey GU6 8QQ.

The full version includes additional points, such as:

• further information on the purposes for which we use your information;
• for how long the School retains your personal data; and
• our lawful bases for using your personal data.

In summary, we use your information in order to:

• carry out our obligations and enforce our rights under our contract with you;
• teach your child and our other pupils;
• look after your child and others such as other pupils;
• enable the School to comply with its legal obligations, to assist the School regarding the management and operation of the School and to advance and protect the School’s interests, objects and reputation; and
• fundraise, market and promote the School. For example, by using photographs in the School prospectus, on the School’s website or in social media.

We set out below examples of the different ways in which we use your personal data and where that personal data comes from:

• We obtain information about you from admissions forms and from your child’s previous school. We may also get information from professionals such as doctors and from local authorities.
• We will have information about any family circumstances which might affect your child’s welfare or happiness.
• We will process information about you in relation to the payment of fees and for risk management and compliance purposes. In some cases, we get information about you from third parties such as credit reference agencies or from your child’s previous school(s).

• We may take photographs or videos of you at School events to use on social media and on the School website. This is to show prospective parents and pupils what we do here and to advertise the School. We may continue to use these photographs and videos after your child has left the School.

• We will send you information to keep you up to date with what is happening at the School. For example, by sending you information about events and activities taking place (including fundraising events) and the School newsletter.

• We will keep details of your address when your child leaves the School so we can keep you updated about what is happening at the School, to tell you about events and activities and find out how your child is progressing. We may also pass your details onto the alumni organisation which is called the Old Cranleighan Society. Further information on the alumni association can be found here https://www.ocsociety.org/

In some situations, we may need to share your information with third parties, for example:

• In accordance with our legal obligations, we will share information with local authorities, the Independent Schools Inspectorate and the Department for Education, for example, where we have any safeguarding concerns.

• If you have unpaid fees we may share information about this with other schools or educational establishments to which you intend to send your child.

• On occasion, we may need to share information with the police or other law enforcement authorities, our legal advisors and our insurers; and

• If your child has an Educational Guardian, we may need to share information with them and/or with any homestay appointed to provide accommodation.

Data protection legislation gives you a number of rights regarding your information. You have the right to:

• correction of information held;

• access information held about you or your child;

• deletion of information in certain circumstances;

• portability - the transfer of information to you or a third party;

• restriction of use of information; and

• the right to object to the use of information in certain circumstances.

These rights are explained in more detail in the full Privacy Notice for Parents.

The Director of Operations is the person responsible at our school for managing how we look after personal data. The Data Protection Lead can answer any questions which you may have about how we use your personal data and can be contacted at dataprotectionlead@cranleigh.org

September 2023