





2024/2025

### Introduction

# Welcome

Dear Parents and Carers,

We're pleased to introduce our new boarders coach service for the 2024-2025 academic year. The following, sets out our new and exciting School Transport options, which we are delighted to be offering for the first time.

We have appointed Vectare, a specialist school transport management company, with a strong record of managing school buses. Vectare are responsible for over 2.5 million independent school journeys per annum, and we are delighted to be working with them.

This guide provides an overview of the school bus service network and contains further details (exact pick-up and drop-off locations) and timetable information. We hope that you find an option that works for your child, but if not, please do not hesitate to contact Vectare and they will be more than happy to assist in trying to find an option that works. Whilst it might not be possible to accommodate all requests, we hope offers a transport option that works for your family.

All bookings for school bus routes are made via our online booking system, which can be viewed at **cranleighcoaches.vectare.co.uk**. The website also incorporates an interactive journey planner which allows you to enter your postcode and find your closest bus stop.

The website offers an online booking system, meaning that if you need to leave early for work one morning or you are running late and you would like your child to travel on a school bus as a one-off, you can make a booking right up until two hours before the bus is due to depart.

Other amendments and changes can also be made via the '**My Account**' section of the website.

If you need any further assistance, or you would like to discuss travel options from areas not currently served by our network, please contact us via the bookings website and we will be pleased to assist.



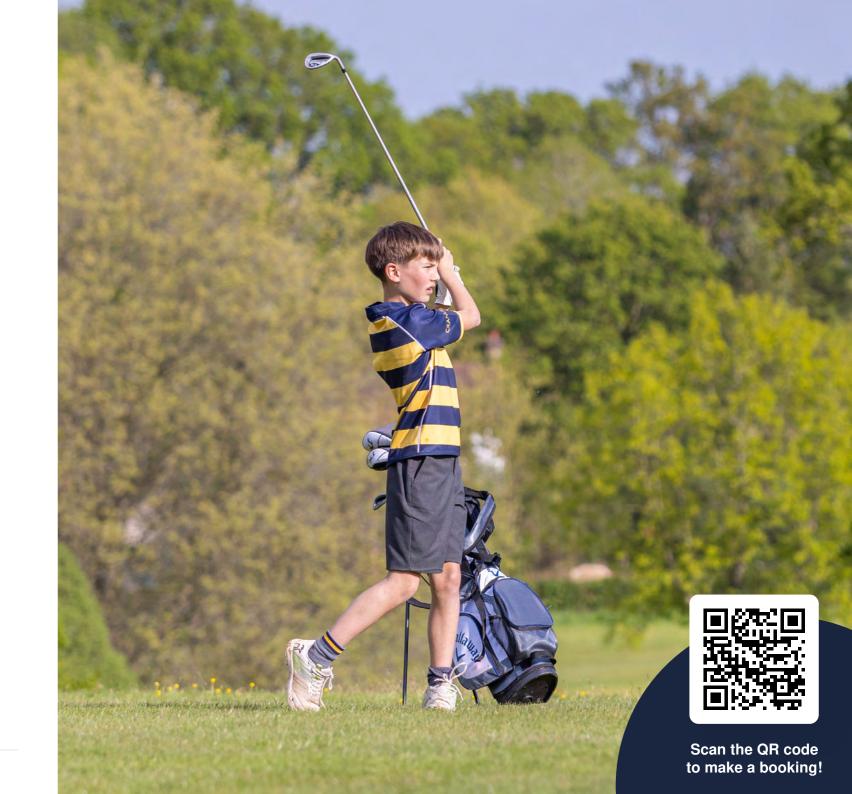
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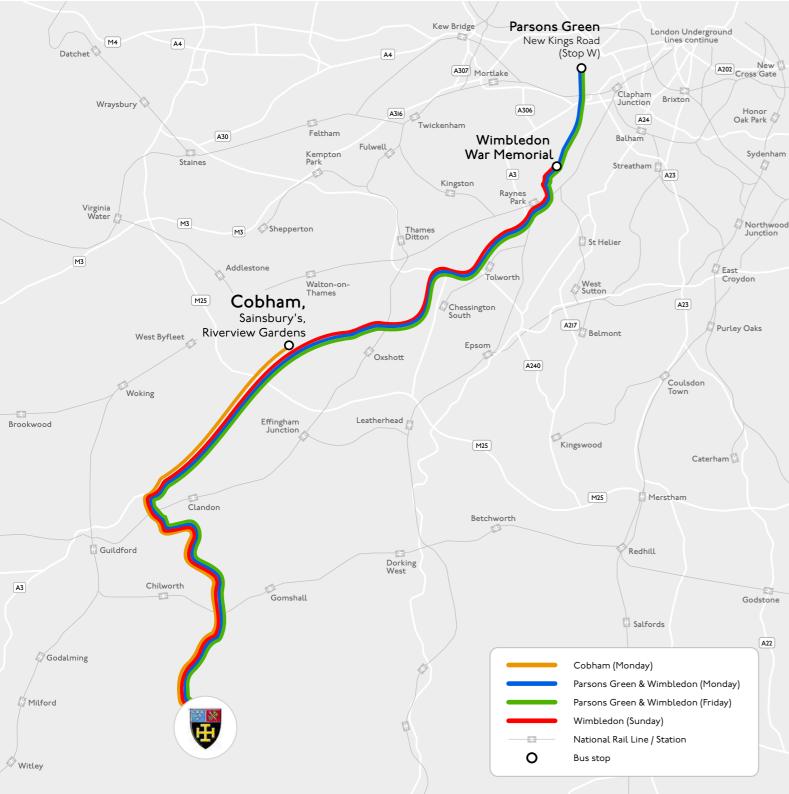
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#### Please note:

For the latest timetables, routes and fare information please refer to the transport website:

cranleighcoaches.vectare.co.uk





### **Timetables**

# **Cobham (Monday)**

Stops	AM (Monday)
Sainsbury's, Riverview Gardens, Cobham	06:45
Cranleigh School	07:30

# Parsons Green & Wimbledon (Monday)

Stops	AM (Monday)
Parsons Green New Kings Road (Stop W)	06:00
Wimbledon War Memorial	06:20
Cranleigh School	07:30



### **Timetables**

# Parsons Green & Wimbledon (Friday)

**Please note:** This service is for use by Cranleigh Prep pupils only.

Stops	PM (Friday)
Parsons Green New Kings Road (Stop W)	18:30
Wimbledon War Memorial	18:00
Cranleigh School	16:45

# Wimbledon (Sunday)

Stops	PM (Sunday)
Wimbledon War Memorial	19:40
Cranleigh School	21:00

### **Terms & Conditions**

- 1. This agreement is made between all school bus passengers, their parents and Cranleigh School in order to provide safe, comfortable and civilised journeys for all passengers.
- 2. Arrangements for pupils' journeys to and from the school are the responsibility of their parents. To assist with discharging this responsibility, Cranleigh School provides a transport service.
- 3. Transport on the school bus service must be arranged in advance and is paid for through the online booking system. If you wish to use the school bus service on an ad hoc basis, or to vary the details of their bus travel as a one-off, you should book travel via the website prior to travel.
- 4. Bookings on the school bus service are nonrefundable in the event of a pupil failing to travel.
- 5. Bookings are to be made online via **cranleighcoaches.vectare.co.uk**.
- 6. It will be the parents' responsibility to inform the school via the 'Contact Us' form on the website if they no longer wish to use the school bus service. A full school term's notice must be given by a parent prior to the removal of a pupil from the school bus Service (apart from an ad-hoc journey). If an ad hoc journey is cancelled with more than 24 hours' notice the booking can be transferred to another journey. The cancellation can be made on the system but parents need to contact Vectare to apply the booking to a future date
- 7. No pupil is permitted to travel on the school bus service if not pre-booked for that bus. Other arrangements for journeys to and from school must be made by them or their parents.
- 8. Pupils must travel to and from Cranleigh School in full school uniform or a full school PE kit (except on approved non-uniform days).

- 9. Pupils should be at the bus stop five minutes before the scheduled time of departure to ensure they don't miss the service. In the evening, parents should be at the bus stop five minutes before the estimated time of arrival to collect a passenger.
- Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, eating, playing music, or any other misbehaviour is strictly forbidden.
- 11. Except when embarking or disembarking, all passengers must remain seated with their seatbelts fastened correctly.
- 12. Whilst on a school bus, all passengers must accept without question the authority of a transport company official or school member or staff who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
- 13. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the school bus service.
- 14. Cranleigh School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however, timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time. This will not apply to the afternoon journeys due to having estimated journey times that will change on a daily basis.
- 15. Pupils must be in reception or above to travel on the school bus service.

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Produced by Vectare for Cranleigh School. © Vectare 2024. Timetable, route and fare information is correct as of July 2024.

This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this guide. Please note that bus routes are subject to change.